Bexsys Company Limited

COMPANY PROFILE

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www.bexsys.com

,

“ TO BE PREMIUM PROVIDER FOR SOFTWARE SOLUTIONS AND CONSULTING SERVICES ”

About BexSys

BexSys

Business Expert System

About Company

BexSys Co.,Ltd.

BexSys is a management and technology ERP implementation and technology consulting firm that specializes in ERP implementation and software development.

Established on 2017 by a group of highly experienced IT professionals with over 30 years in software solutions, software development and implementation with their commitment to bring the best ERP solution to customer in various industries. experienced more than 30 years in software solutions and Programming. We are focusing not only ERP implementation but also ERP maintenance , IT Infrastructure , Network and support to serve customer to run business in long term business.

Satja Suthipan
Managing Director

Usa Pongprapakorn
Consulting Director

Office Bexsys Co.,Ltd. 88 PASO Tower,

27 Floor, Unit A2, Silom Road,

Suriyawongse, Bangrak, Bankok 10500

Our Services

ERP IMPLEMENTATION

- Infor M3 Implementation
- Upgrade
- Enhancement
- Roll Out
- Migration
- Help Desk & Support

SOFTWARE DEVELOPMENT

- System Analysis & Software Design
- Software Development
- Web Application
- Mobile Solutions

SUPPORT & SERVICE

- Helpdesk & Support

OTHER...

- Project Management
- Quality Assurance
- Outsourcing

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Our Consultants Experiences

KINGFISHER HOLDINGS LIMITED

PATAYA

SURAPON FOODS

ส.ขอนแก่น

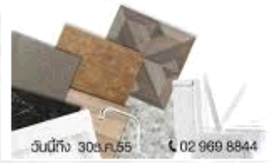
THAI AGRI FOODS PUBLIC COMPANY LIMITED

FOOD PROJECT FOODSERVICE SOLUTION

TC RENEWABLE green energy . green life

CWC

GRANDHOME mart



Nidec

CREMO

Rama Chem

RIP CURL ONSMOOTH THAI

OJI PAPER

WELCOME TO LEE PATTANA GROUP
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LEE FEED MILL PCL.

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PM PHARMASANT LABORATORIES CO.,LTD.

gyproc SAINT-GOBAIN ยิปรอค

THAI LUXE

BLUESCOPE STEEL

SAINT-GOBAIN

weber SAINT-GOBAIN

Gyproc SAINT-GOBAIN

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Bexsys Helpdesk Support

Bexsys have help desk support team
separate from consultants team for customer
The highest satisfaction.
We have 8x5 or 24x7 support day

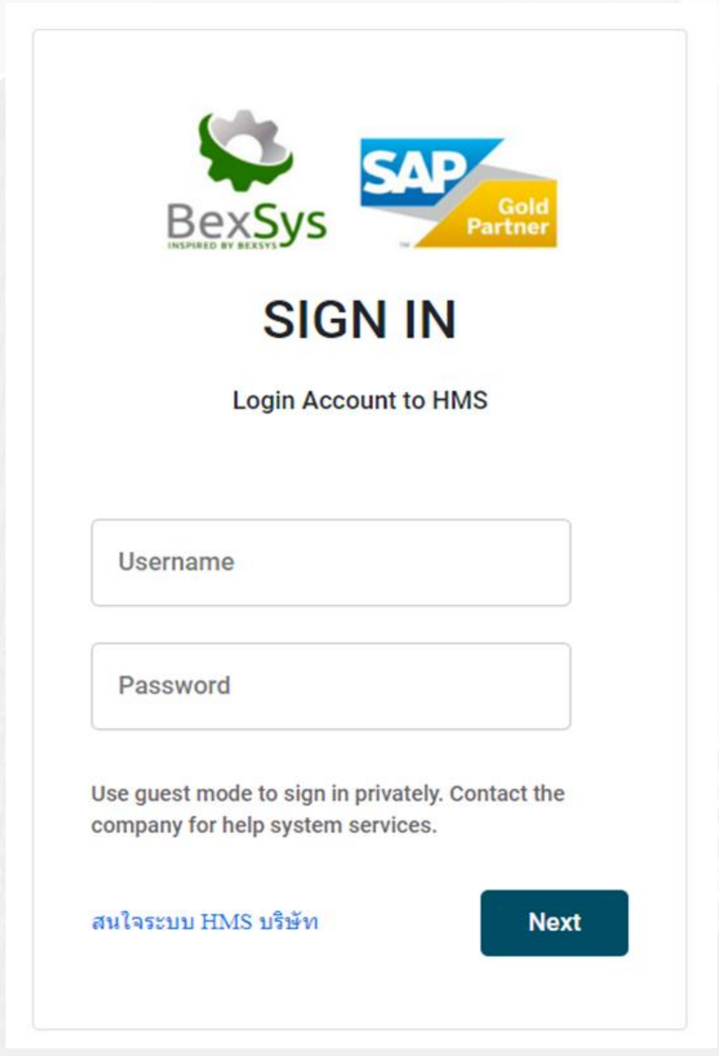
Phone	E-Mail	Line
Remote	Onsite	Fax

Line Group

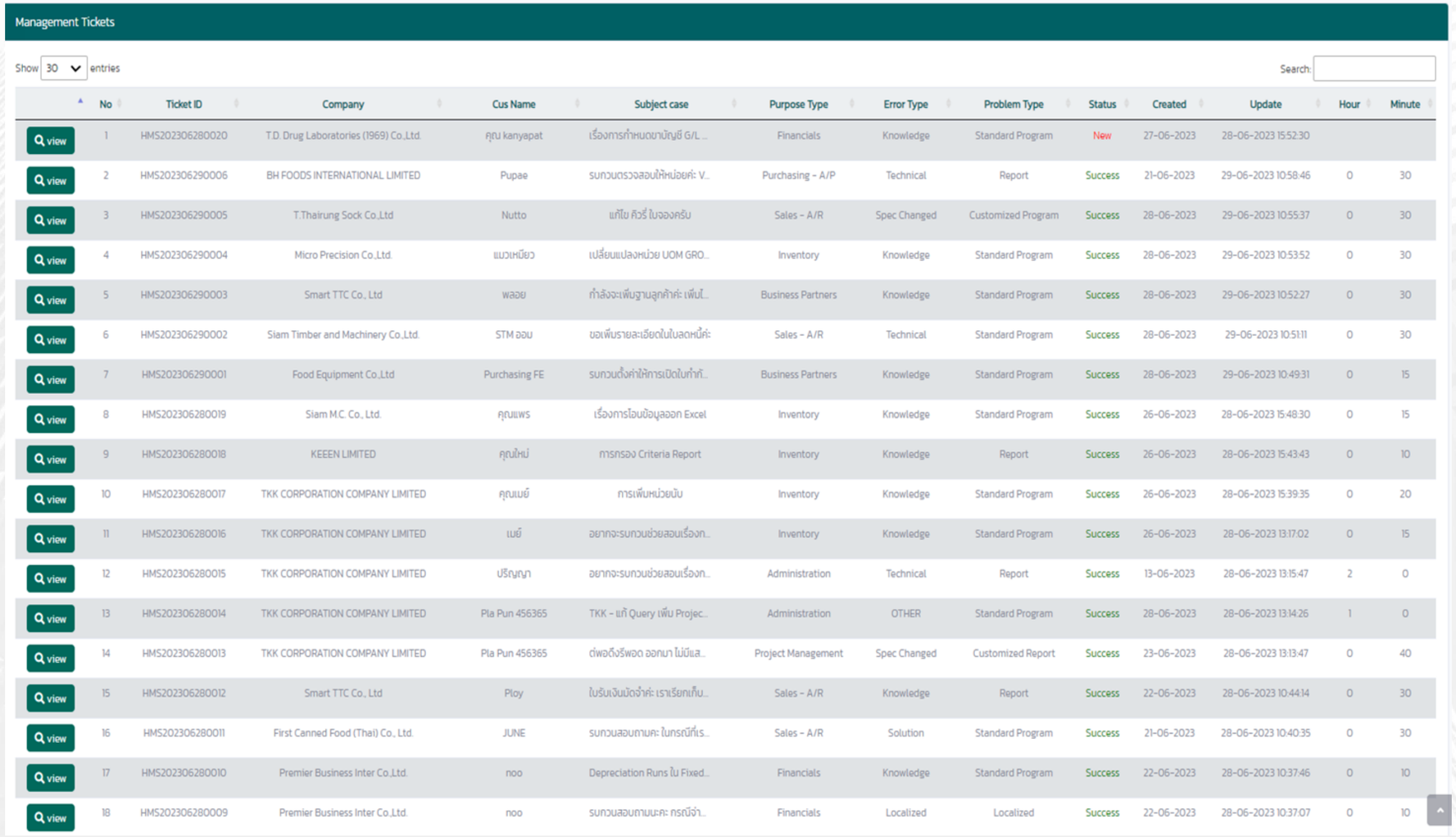
LINE GROUP With BexSys

- Managing Director
- Consulting Director
- Sales
- Consult team
- Support team

Example screen
Bexsys Helpdesk Support Web Portal



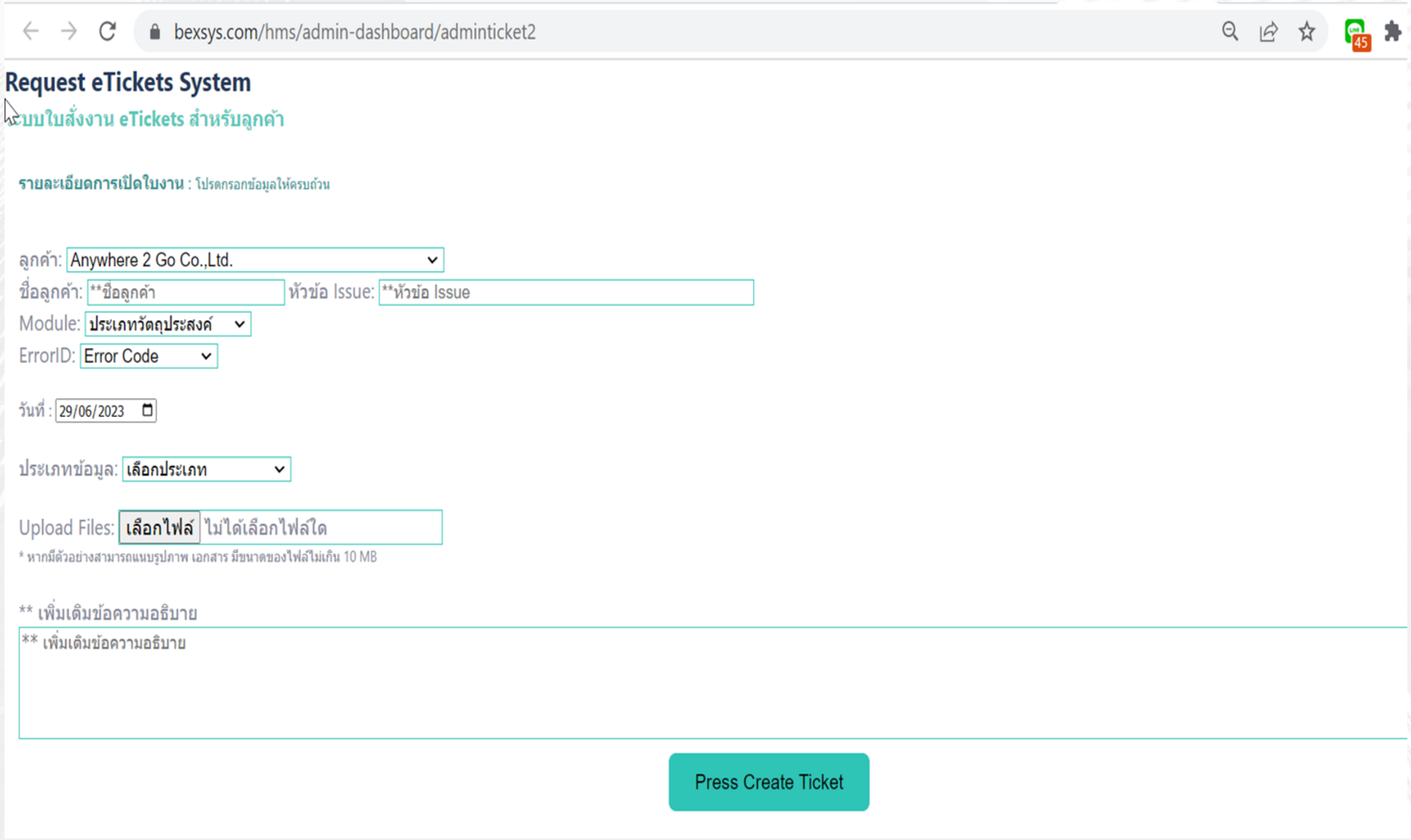
Example screen
Bexsys Helpdesk Support Web Portal



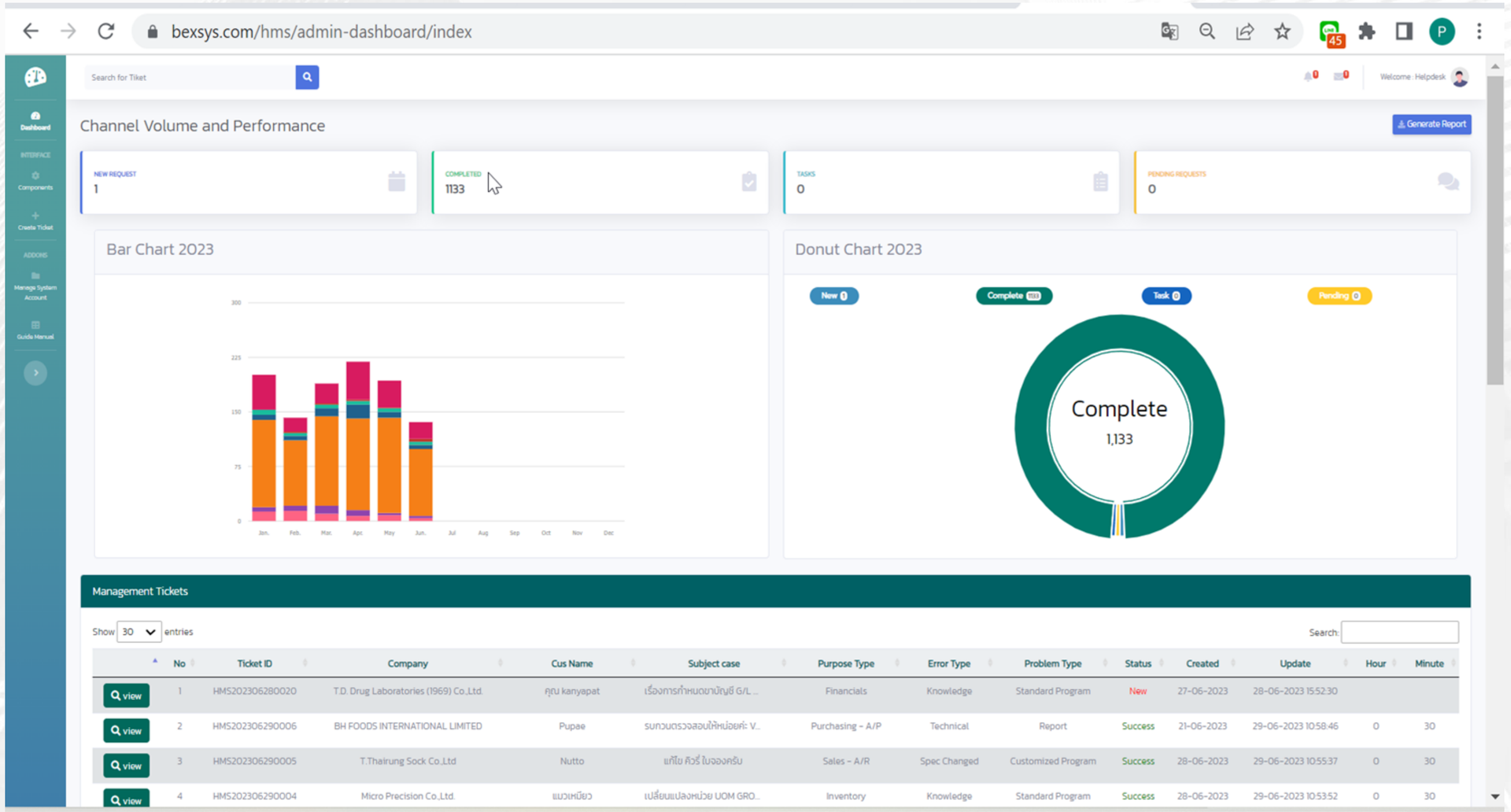
	No	Ticket ID	Company	Cus Name	Subject case	Purpose Type	Error Type	Problem Type	Status	Created	Update	Hour	Minute
view	1	HMS202306280020	T.D. Drug Laboratories (1969) Co.,Ltd.	คุณ kanyapat	เรื่องการกำหนดชาบัญชี G/L ...	Financials	Knowledge	Standard Program	New	27-06-2023	28-06-2023 15:52:30		
view	2	HMS202306290006	BH FOODS INTERNATIONAL LIMITED	Pupae	รบกวนตรวจสอบให้หน่อยค่ะ V...	Purchasing - A/P	Technical	Report	Success	21-06-2023	29-06-2023 10:58:46	0	30
view	3	HMS202306290005	T.Thairung Sock Co.,Ltd	Nutto	แก้ไข คิวรี่ ในจองครับ	Sales - A/R	Spec Changed	Customized Program	Success	28-06-2023	29-06-2023 10:55:37	0	30
view	4	HMS202306290004	Micro Precision Co.,Ltd.	แมวเหมียว	เปลี่ยนแปลงหน่วย UOM GRO...	Inventory	Knowledge	Standard Program	Success	28-06-2023	29-06-2023 10:53:52	0	30
view	5	HMS202306290003	Smart TTC Co., Ltd	พลอย	กำลังจะเพิ่มฐานลูกค้าค่ะ เพิ่มใ...	Business Partners	Knowledge	Standard Program	Success	28-06-2023	29-06-2023 10:52:27	0	30
view	6	HMS202306290002	Siam Timber and Machinery Co.,Ltd.	STM ออม	ขอเพิ่มรายละเอียดในใบลดหนี้ค่ะ	Sales - A/R	Technical	Standard Program	Success	28-06-2023	29-06-2023 10:51:11	0	30
view	7	HMS202306290001	Food Equipment Co.,Ltd	Purchasing FE	รบกวนตั้งค่าให้การเปิดใบกำกั...	Business Partners	Knowledge	Standard Program	Success	28-06-2023	29-06-2023 10:49:31	0	15
view	8	HMS202306280019	Siam M.C. Co., Ltd.	คุณแพร	เรื่องการโอนข้อมูลออก Excel	Inventory	Knowledge	Standard Program	Success	26-06-2023	28-06-2023 15:48:30	0	15
view	9	HMS202306280018	KEEEN LIMITED	คุณใหม่	การกรอง Criteria Report	Inventory	Knowledge	Report	Success	26-06-2023	28-06-2023 15:43:43	0	10
view	10	HMS202306280017	TKK CORPORATION COMPANY LIMITED	คุณเมย์	การเพิ่มหน่วยนับ	Inventory	Knowledge	Standard Program	Success	26-06-2023	28-06-2023 15:39:35	0	20
view	11	HMS202306280016	TKK CORPORATION COMPANY LIMITED	เมย์	อยากจะรบกวนช่วยสอนเรื่องก...	Inventory	Knowledge	Standard Program	Success	26-06-2023	28-06-2023 13:17:02	0	15
view	12	HMS202306280015	TKK CORPORATION COMPANY LIMITED	ปริญญา	อยากจะรบกวนช่วยสอนเรื่องก...	Administration	Technical	Report	Success	13-06-2023	28-06-2023 13:15:47	2	0
view	13	HMS202306280014	TKK CORPORATION COMPANY LIMITED	Pla Pun 456365	TKK - แก้ Query เพิ่ม Projec...	Administration	OTHER	Standard Program	Success	28-06-2023	28-06-2023 13:14:26	1	0
view	14	HMS202306280013	TKK CORPORATION COMPANY LIMITED	Pla Pun 456365	ต่พอดีงรีพอด ออกมา ไม่มีแส...	Project Management	Spec Changed	Customized Report	Success	23-06-2023	28-06-2023 13:13:47	0	40
view	15	HMS202306280012	Smart TTC Co., Ltd	Ploy	ใบรับเงินมัดจำค่ะ เราเรียกเก็บ...	Sales - A/R	Knowledge	Report	Success	22-06-2023	28-06-2023 10:44:14	0	30
view	16	HMS202306280011	First Canned Food (Thai) Co., Ltd.	JUNE	รบกวนสอบถามคะ ในกรณีที่เร...	Sales - A/R	Solution	Standard Program	Success	21-06-2023	28-06-2023 10:40:35	0	30
view	17	HMS202306280010	Premier Business Inter Co.,Ltd.	noo	Depreciation Runs ใน Fixed...	Financials	Knowledge	Standard Program	Success	22-06-2023	28-06-2023 10:37:46	0	10
view	18	HMS202306280009	Premier Business Inter Co.,Ltd.	noo	รบกวนสอบถามนะคะ กรณีจำ...	Financials	Localized	Localized	Success	22-06-2023	28-06-2023 10:37:07	0	10

BexSys INSPIRED BY BEXSYS infor

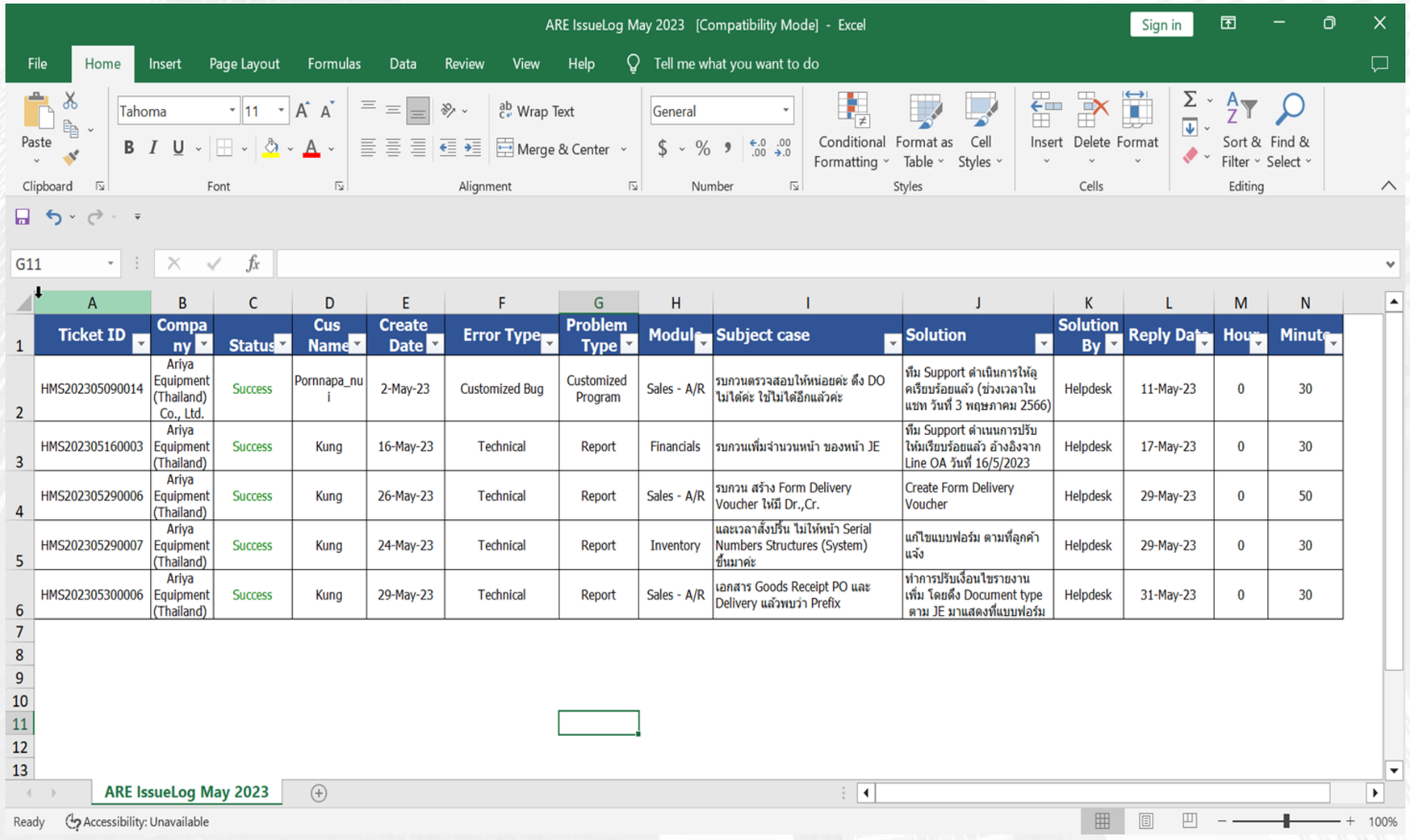
Example screen
Bexsys Helpdesk Support Web Portal



Example screen
Bexsys Helpdesk Support Web Portal



Bexsys Helpdesk Support



ARE IssueLog May 2023 [Compatibility Mode] - Excel

Ticket ID	Company	Status	Cus Name	Create Date	Error Type	Problem Type	Module	Subject case	Solution	Solution By	Reply Date	Hour	Minute
HMS202305090014	Ariya Equipment (Thailand) Co., Ltd.	Success	Pornnapa_nui	2-May-23	Customized Bug	Customized Program	Sales - A/R	รบกวนตรวจสอบให้หน่อยค่ะ ดึง DO ไม่ได้ค่ะ ใช้ไม่ได้อีกแล้วค่ะ	ทีม Support ดำเนินการให้ลูกเรียบร้อยแล้ว (ช่วงเวลาในแชท วันที่ 3 พฤษภาคม 2566)	Helpdesk	11-May-23	0	30
HMS202305160003	Ariya Equipment (Thailand)	Success	Kung	16-May-23	Technical	Report	Financials	รบกวนเพิ่มจำนวนหน้า ของหน้า JE	ทีม Support ดำเนนการปรับให้มเรียบร้อยแล้ว อ้างอิงจาก Line OA วันที่ 16/5/2023	Helpdesk	17-May-23	0	30
HMS202305290006	Ariya Equipment (Thailand)	Success	Kung	26-May-23	Technical	Report	Sales - A/R	รบกวน สร้าง Form Delivery Voucher ให้มี Dr.,Cr.	Create Form Delivery Voucher	Helpdesk	29-May-23	0	50
HMS202305290007	Ariya Equipment (Thailand)	Success	Kung	24-May-23	Technical	Report	Inventory	และเวลาสั่งปริ้น ไม่ให้หน้า Serial Numbers Structures (System) ขึ้นมาค่ะ	แก้ไขแบบฟอร์ม ตามที่ลูกค้าแจ้ง	Helpdesk	29-May-23	0	30
HMS202305300006	Ariya Equipment (Thailand)	Success	Kung	29-May-23	Technical	Report	Sales - A/R	เอกสาร Goods Receipt PO และ Delivery แล้วพบว่า Prefix	ทำการปรับเงื่อนไขรายงานเพิ่ม โดยดึง Document type ตาม JE มาแสดงที่แบบฟอร์ม	Helpdesk	31-May-23	0	30

"A modern ERP for agile, global, and industry-specific operations."

What is infor M3 ?

- A world-class ERP solution from **Infor (USA)**
- Designed for **manufacturing**, **distribution**, and **asset-intensive** industries
- Supports **multi-site, multi-company, multi-language, and multi-currency** operations
- Available as **Cloud (AWS)** or **On-premise** deployment

infor M3 Core Functionalities:

- Financial Management
- Supply Chain & Distribution
- Procurement & Inventory
- Manufacturing & Production Planning
- Sales & Customer Management
- Product Lifecycle Management (PLM)

Why Choose infor M3 ?

"Industry-driven, flexible, and built for growth."

1. Industry-Specific Solutions

- Tailored modules for **Food & Beverage**, **Fashion**, **Chemicals**, **Automotive**, and more

2. Cloud-Ready & Scalable

- Fully cloud-enabled (AWS), future-proof with automatic updates

3. Modern User Experience

- Easy to use with Infor OS, role-based dashboards, and mobile access

4. Real-Time Analytics

- Built-in BI tools and KPIs for better business insights

5. Global Standard with Local Support

- International compliance with flexibility for **local legal requirements** (e.g. e-Tax, e-Receipt in Thailand)

BexSys infor

Our Key Account Manager Experience :

- 25+ years of experience in IT and ERP system management
- Managed 8 countries: TH, IN, CN, MY, VN, UAE, ID, PH
- Covered 32 subsidiaries, 55 plants, and 900+ ERP users
- Expertise in M3, Movex, AS400, DB2, Cognos
- Key roles held in Saint Gobain and other major firms
- Saint Gobain (2016–Now): App Dev Manager – Asia
  - ERP for Gypsum, Mortar, Solar, etc.
  - Managed 5 staff, 900+ users
- Business System Manager (2014–2017): Led ERP Dev Team
- Business Info Manager (2010–2014): Thailand & Malaysia
- ERP Functional Manager (2001–2007): M3 implementation
- Early roles in consulting and development at Honda, Thai Gypsum
- Platforms: M3 ERP, Movex, AS400, Windows Server
- DB & BI Tools: DB2, Cognos
- Strong project management and team leadership
- Deep understanding of manufacturing & purchasing modules

Bexsys Company Limited

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Thank You

Visit Our Website
www.Bexsys.com